



## FEDERAL TAX OMBUDSMAN SECRETARIAT

File No.05/DC/Reg/2015

Dated: 28.08.2015

### OFFICE ORDER

SUBJECT: DELEGATION OF POWERS – TERRITORIAL JURISDICTION.

In partial modification of Schedule to Regulation 3(3) of the Federal Tax Ombudsman Investigation and Disposal of Complaints Regulation, 2001, and all previous orders on the subject, the Federal Tax Ombudsman while exercising powers conferred upon him u/s 19 of the Establishment of office of Federal Tax Ombudsman Ordinance, 2000 has been pleased to delegate powers to the Advisors posted across the country, to investigate the complaints pertaining to Income Tax, Customs, Sales Tax, Federal Excise Duty and Freedom of Information Ordinance, 2002 as per territorial jurisdiction mentioned in the annexed schedule, with immediate effect and until further orders.

2. These orders are issued for the convenience of the taxpayers across the country and also for appropriate capacity utilization.

(Syed Khalid Akhlaq Gillani)  
Secretary  
F.T.O. Sectt.

Copy to:

1. The Secretary, FBR, Islamabad with the request to circulate copies of the Office Order to all the field formations.
2. All Advisors Islamabad/Regional Offices.
3. Registrar, FTO Secretariat, Islamabad.
4. The Federations of Chambers of Commerce and Industry, Islamabad, Rawalpindi, Karachi, Sukkur, Quetta, Lahore, Faisalabad, Sialkot, Multan, Peshawar, and Abbottabad.
5. The Tax Bar Associations, Islamabad, Rawalpindi, Karachi, Sukkur, Quetta, Lahore, Faisalabad, Sialkot, Multan, Peshawar, and Abbottabad.
6. Secretary to FTO, Islamabad.

ISLAMABAD  
Karachi  
Lahore  
Faisalabad  
Sialkot  
Multan  
Peshawar  
Abbottabad

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Peshawar  
Abbottabad

**SCHEDULE**

Sr. No.	OFFICE	REGIONAL TAX OFFICES	CUSTOMS COLLECTORATES
1	Head Office, Islamabad	Islamabad Capital Territory, Rawalpindi and Gilgit- Baltistan	Model Customs Collectorates, Islamabad and Gilgit Baltistan
2	Regional Office, Peshawar	Peshawar (excluding Hazara Division), FATA and PATA	Model Customs Collectorate, Peshawar excluding Hazara Division.
3	Regional Office, Abbottabad	Abbottabad	Hazara Division from Model Customs Collectorate, Peshawar
4	Regional Office, Quetta	Quetta - covering whole Province of Balochistan	Model Customs Collectorates, Quetta and Gwadar
5	Regional Office, Karachi	Karachi and Hyderabad	Model Customs Collectorates (Appraisement West East, Export Custom House, Exports Port Muhammad Bin Qasim; Port Muhammad Bin Qasim; Preventive Karachi.
6	Regional Office, Sukkur	Sukkur	Model Customs Collectorate, Hyderabad
7	Regional Office, Lahore	Lahore, Sargodha and Gujranwala.	Model Custom Collectorates Lahore (Appraisement Preventive), Multan and Faisalabad.
8	Regional Office, Faisalabad	Faisalabad	-
9	Regional Office, Multan	Multan and Bahawalpur.	-
10	Regional Office, Sialkot*	Sialkot	Model Customs Collectorate, Sambrial, Sialkot

\*Note: The complaints of regional office Sialkot shall be heard as per notification No. 04/DC/Reg/2014 dated 18.06.2014 further orders.

(Syed Khalid Akhlaq Gillani)  
Secretary